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Hi from Latitude ,

The warranty provided by our trusted suppliers such as Cosentino, Caesarstone, Hanstone and LG has always been based upon having a small radius on Inside Corners. Latitude chose to ignore this rule as we liked the look of perfectly square corners. Historically we only had a few situations that resulted in unwarranted cracks. This past year we have had 17 situations where we had to replace counter tops due to cracking at the Inside Corner. For the inconvenience that is created for the customer and the cost to Latitude it is not worth maintaining this practice. The cracking was present in all companies material. These new standards will apply to all Quartz and Dekton.

Please have a look at the Installation Manuals provided online by Cosentino, Caesarstone etc, they all state that a radius is mandatory for the material to be warranted.

Please Note:

Mitred countertops must have a seam at all inside corners. Bump outs are not possible with a Mitre countertop, all bump outs will have to have the small radius.

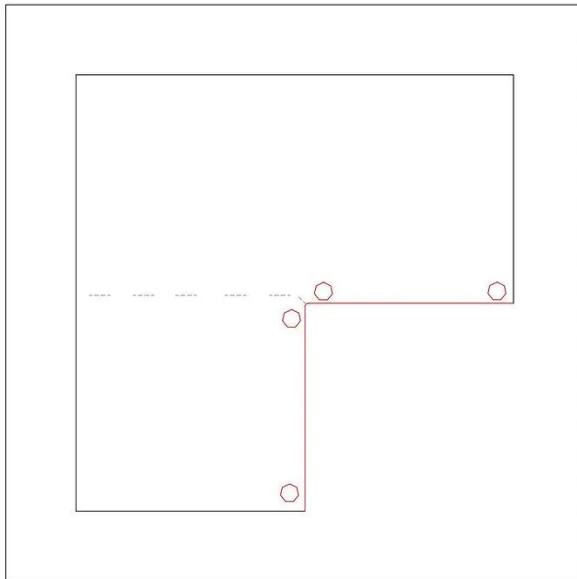
For Zero radius countertops seams must run through the inside corners. (ie L SHAPES).

The diagrams below outline how inside corners will be fabricated and installed for,

- 90 Degree Countertop sections
- Apron / Farmhouse Style Sinks*
- Slide in Stove/Cooktop in islands above 24" deep*
- Sink Cutouts*
- Bump Outs

Diagram 1: Low Profile Inside Corner for all edges except Bullnose , Mitre and Ogee; seam shown in dotted line if required.

Standard view, left corner - Low Profile Inside Corner;



Zoomed view, Right Corner, Low Profile Inside Corner,

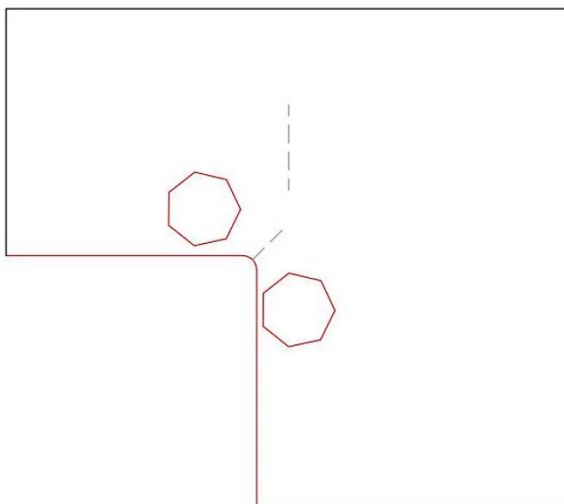
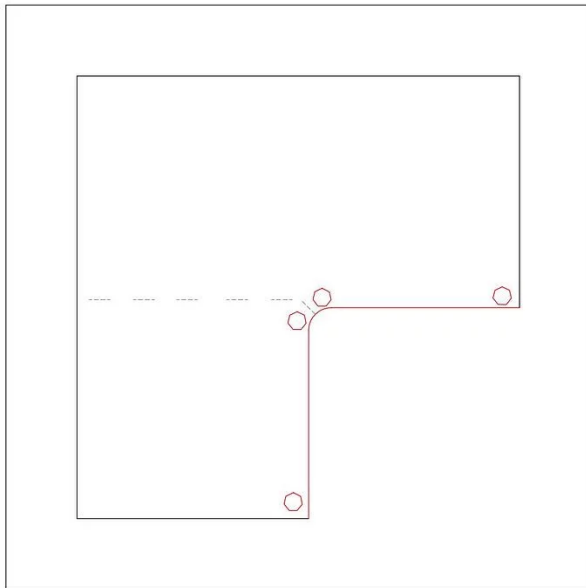
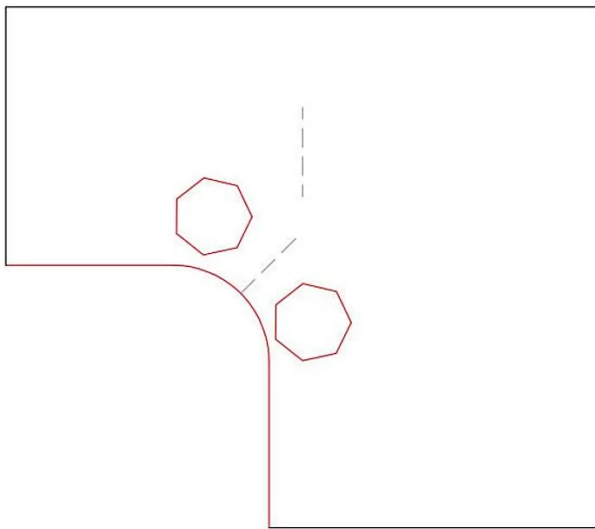


Diagram 2: 65mm inside corner for Ogee Edges and Bullnose;

Standard View, Left Corner - 65mm:



Zoomed View, Right Corner - 65mm;



Please note that if you would like a to have square inside corners in any edge profile, this is achievable with a seam at each inside corner.

Sink Cutouts

All sink cutouts will be done with a minimum radius of 16mm. Please look at the Installation Manuals as reference.

We will be putting this information on Dealer Tools as a reference for your customers.

Thank you for your support.

Warm Regards,

Mary Louise

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