

# Care & Cleaning Guide

# **Daily Care**

For daily care we recommend using mild, non-abrasive soaps and water. Dawn or a 50/50 mix of vinegar and water are great for daily clean up.





### **Other Stains**

For other hard to remove stains we recommend using 100% alcohol (methyl hydrate), or mild alcohol degreaser.

This includes stains such as blood, candle wax, glue from adhesive tape, soap stains/soap scum, hard water deposits, ink, markers, permanent markers, and print from supermarket bags.





# **Common Household Spills & Metal/Rust Marks**

For harder to remove stains, we recommend using the **Bar Keepers Friend** (spray or cream) cleaner.

Includes stains such as: food coloring, herbs and spices, red wine, mustard, coffee/tea, fruits, ink, markers, paint, print from supermarket bags, hair shampoo, medical creams, make-up, olive oil, canola oil, machine oils.





Because of the abrasive nature of this cleaner, place a small amount on a damp paper towel or clean cloth.

Using light pressure, wipe the area in a circular motion where the marks are, rinsing thoroughly with warm water and dry with a soft cloth or paper towel.

**For more stubborn stains**, allow the cleaner to sit on the surface no more than a minute and do not allow to dry. This is for special spot cleaning only. Do not use a scouring pad.

#### **DID YOU KNOW?**

- Use paper towels or a clean, cotton cloth for wiping down surfaces. Dish rags or sponges can carry over the dirt/oils
  contained to the surface. Do not use abrasive scrubbing pads, brushes or steel wool as this can damage the finish.
- Avoid cleaners with plant oils, as they may leave a film build-up on the surface.
- **No sealer of any kind** should ever be used, as they leave a topical film on the surface that makes cleaning harder over time. Caesarstone surfaces are **nonporous**, and do not require this step as many other natural stone surfaces do
- Avoid wipes and cleaners specific to granite and natural stone such as marble. These cleaners are designed with
  oils specific for the porous nature of those stones. Use of these cleaners will create a chemical patina on the
  surface making cleaning harder over time.

If you have a cleaning issue that is not listed above, please contact our Customer Care department for detailed instructions on how to best resolve your concern.

## **Cleaning Honed, Rough and Concrete Finishes**

Honed, Rough and Concrete finishes have more exposed surface area, which means fingerprints, metal marks and other signs of daily living will be more apparent but still relatively easy to maintain. They can require more daily maintenance than other product finishes. For tougher spills and stains, apply a multi-purpose cream cleaner on a cloth or a damp paper towel gently rubbing in a circular motion. Thoroughly rinse with water to remove cleaner and dry the surface with a clean cloth or paper towel.

#### What is Patina?

Patina is a thin layer that variously forms on the surface of stone over 6 months of use. Patina can present in 2 forms, natural patina and chemical patina. Natural patina forms in just that manner, naturally over a period of time. Chemical patina forms much quicker because of using the wrong type of cleaners on the surface. Caesarstone surfaces are designed to acquire a natural patina which adds to the character of the surface yet remains easy to clean and maintain. It is not a blemish or stain and can be easily removed with the recommended cleaners.

# Tough, Yes. Indestructible, No.

Caesarstone quartz is resistant to cracks, scratches and stains. However, like most materials, excessive force and/or pressure (impact) from objects can damage the surface. As with any surface, Caesarstone quartz can be permanently damaged by exposure to strong chemicals and solvents. Sharper edge details are more prone to chipping and impact damage. While Caesarstone surfaces are scratch resistant, avoid using sharp objects such as knives and screwdrivers directly on the surface. The use of a cutting board is always recommended.

#### **How Does Caesarstone Withstand Heat?**

Caesarstone quartz is comparably heat resistant to other surfaces, however any material can potentially be damaged by sudden and rapid temperature changes. Therefore, using inexpensive and readily available trivets is always recommended, especially when using cooking units such as electric frying pans, crock pots and toaster ovens. **Do not put hot cookware directly on the Caesarstone surface.** 

## What to Avoid

Prolonged exposure to cleaning solutions may cause permanent damage/discoloration to the countertop surface. Avoid exposing the surface to chemicals, such as oven grill cleaners, floor strippers, paint removers/strippers, toilet bowl cleaners, oil soaps, tarnish removers, furniture cleaners, drain products, battery acid, dishwasher detergent, etc. Should your surface accidentally be exposed to any potentially damaging products, rinse immediately with water and wipe dry.

## **Residential Lifetime Warranty**

Because your peace of mind is a top priority, we provide a lifetime warranty for every Caesarstone surface we supply. This means that we completely support our product, and that we are always at your service to answer queries, solve problems, and ensure you derive maximum satisfaction from your Caesarstone surface.

Caesarstone quartz, with its easy cleaning and performance allows more time for the things that matter most to you. Whether you selected Caesarstone to be your surface of choice for food preparation or simply to beautify your home, you can enjoy peace of mind with the everlasting benefits of Caesarstone.



